29 February 2024

Agenda Item No. 9



# Communities & Neighbourhoods Annual Performance Report

Report by: Paul Vaughan, Head of Communities & Neighbourhoods

Wards Affected: All

## **Purpose**

To present annual performance reports for the Communities and Neighbourhoods Service, for 2022/23.

## Recommendation(s)

Members are asked to: -

- 1. Note the arrangements set out in **Section 1.0** to fulfil the Council's obligation to comply with Audit Scotland's 2021 SPI Direction.
- 2. Consider the performance information in **Section 2.0**, including current challenges/priorities and Risks. A high-level overview of services KPIs is attached in Appendix 1 covering 4 lenses: Local Government Benchmarking Framework (LGBF) / Plan for Fife (P4F), Customer, Resources and Service Operations.

## **Resource Implications**

None

## **Legal & Risk Implications**

There are legal requirements highlighted within this report, linked to a risk of regulatory intervention if the Council does not adhere to the standards and expectations set by Audit Scotland.

## **Impact Assessment**

An EqIA is not required because the report does not propose a change or revision to existing policies and practices.

### Consultation

None required.

# 1.0 Background

- 1.1 Audit Scotland published an update on Statutory Performance Direction in December 2021. The Council is required to report a range of information setting out:
  - i. Its performance in improving local public services, provided by both (i) the council itself and (ii) by the council in conjunction with its partners and communities.
  - ii. Its progress against the desired outcomes agreed with its partners and communities.
  - iii. Its performance in comparison (i) over time and (ii) with other similar bodies including information drawn down from LGBF in particular and from other benchmarking activities.
  - iv. Its assessment of how it is performing against its duty of Best Value, and how it plans to improve against this assessment.
- 1.2 Below is a Link to the Direction Statutory Performance Indicators (revised) published in December 2021: -

The Publication of Information (Standards of Performance) Direction 2021 Statutory Performance Indicators (audit-scotland.gov.uk)

# 2.0 Performance Reporting

2.1 Appendices to this report are presented in the form of a balanced scorecard covering the areas of LGBF/P4F, Customer, Resources and Service Operations. A current snapshot of Service Challenges is included along with a section on Risks.

**List of Appendices** 

Appendix 1 - Communities & Neighbourhoods Performance Report

Report Contact: Paul Vaughan, Head of Communities & Neighbourhoods

Email: paul.vaughan@fife.gov.uk

## **COMMUNITIES AND NEIGHBOURHOODS SERVICE**

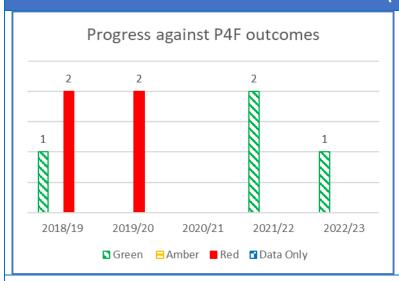
## **Current Challenges & Priorities**

- Delivering local community planning priorities and finalising local community plans in areas including the City Plan for Dunfermline.
- Promoting and supporting multi-disciplinary working across local community planning partners.
- Managing increasing demand for services.
- Supporting the shift to No Wrong Door.
- Delivering actions with partners tackling poverty and preventing crisis within communities
- Managing the delivery of new community buildings, community building refurbishment, play parks, and nature restoration projects.
- Continuing the recovery of services from the COVID-19 Pandemic.
- Developing proposals for sustainable community facilities.
- Developing a cultural strategy for Fife and reviewing the Physical Activity and Sport Strategy.
- Delivering changes to decentralisation across the council and partners.

## **RISKS/EMERGING RISKS**

- Continuing recovery of bookings and usage of community facilities and reviewing income and costs.
- Working with Property Services in developing maintenance and investment requirements for community assets.
- Prioritising community services and managing changing demand for services.
- Supporting community groups to be well governed and financially sustainable to support community ownership of assets and delivery of services by community groups.
- Managing and mitigating the countryside and coastal impacts of storms and climate change.
- Meeting demands for services and support to individuals, families and communities from cost of living.
- Ongoing pressure of higher contractor and material costs.
- Adjusting service specifications to meet resources and demand.
- Managing the implementation and expanded use of the joint leisure management system between Fife Sports and Leisure Trust and Fife Council.

## **KEY OUTCOMES (LGBF/P4F)**



P4F	2018/19	2019/20	2020/21	2021/22	2022/23
% agreeing that they can influence decisions (Scottish Household Survey) SOA 18a	20%	18%	N/A*	26%	25%
% agreeing that they can influence decisions 20% most deprived Fife (SHS)	27%	18%	N/A*	25%	N/A+

<sup>\*</sup>Surveys not completed in this year due to pandemic

+data not yet available

Whilst the Scottish Household Survey provides comparable data across Scotland and for other council areas, the council is preparing a report on living in Fife based on the views of residents using the Place Standard. The Place Standard is an analytical framework which has been used to provide information for the Strategic Assessments used in Community Planning. This data will provide insight into the changes across and within areas of Fife.

## **CUSTOMER**

PI Short Name	2019/20	2020/21	2021/22	2022/23	Q1 2023/24	Q2 2023/24
Communities and Neighbourhoods Stage 1 Complaints actioned < 5 days	71%	100%	83%	50%	75%	83%
Communities and Neighbourhoods Stage 2 Complaints actioned < 20 days	50%	DIV/0	100%	75%	0%	67%
External Funding Portal Hits	6,946	7,019	4,226	3,889	731	956
Facebook Stats – Fife Funding Community (followers)	+	330	626	1,068	1,270	1,372
Percentage of adult population volunteering – Fife (Scottish Household Survey)	21%	*N/A	27%		Not measured for Quarters	
Percentage of adult population with access to a bank account – Fife (Scottish Household Survey)	95%	*N/A	94%		Not measured for Quarters	
Percentage rating area as very good place to live (Fife residents) (Scottish Household Survey)	56%	*N/A	62%	62%	Not measured for Quarters	

<sup>+</sup> new Pls in 2021

The service receives few complaints over the course of a year with 10 Stage 1 complaints and 5 Stage 2 complaints in 2022/23.

Fife Council was recognised for its Volunteering efforts receiving the Investing in Volunteers (IiV) accreditation from Volunteer Scotland in November 2022. The council has gone on to support the Volunteer Charter. The service is working closely with Fife Voluntary Action as part of a group promoting volunteering and trying to increase volunteers and the quality of the experience for those volunteering.

<sup>\*</sup>Surveys not completed in this year due to pandemic

#### **RESOURCES**

Performance Indicator	2019/20	2020/21	2021/22	2022/23	Q1 2023/24	Q2 2023/24
Crowdfunder	N/A	£30,286	£30,334	£5,765	Not measured for Quarters	
Communities & Neighbourhoods – Average WDL per FTE	4.56	DIV/0	8.48	11.3	12.09	12.35
Communities & Neighbourhoods – Average Long Term WDL per FTE	2.6	DIV/0	6.65	8.77	8.96	9.15
Communities & Neighbourhoods Workforce who are Female (%)	62.90%	63.40%	63%	63.40%	Not measured for Quarters	
Communities & Neighbourhoods Workforce who are Full-time (%)	43.40%	42.60%	50.70%	49%	Not measure Quarters	ed for
Communities & Neighbourhoods Workforce who are Permanent Employees (%)	73.90%	75.20%	96.90%	95.40%	Not measured for Quarters	
Communities & Neighbourhoods Employees aged 24 and under (%)	11.10%	9.60%	6.80%	7.90%	Not measure Quarters	ed for
Communities & Neighbourhoods Employees aged 29 and under (%)	15.50%	14.50%	10.90%	11.10%	Not measure Quarters	ed for
Communities & Neighbourhoods Number of WYI Bids	6	1	5	5	Not measured for Quarters	
Communities & Neighbourhoods Number of WYI Programme new starts	6	1	3	8	Not measured for Quarters	
Communities & Neighbourhoods Employees aged 55 and over (%)	34.10%	35%	38.20%	37.40%	Not measured for Quarters	
Communities & Neighbourhoods Number of Voluntary Redundancies (FTEs)	1	10	1	0	Not measure Quarters	ed for

The Crowdfunder figure has declined this year as there were only 2 supported projects - Options In Life (£2765) and Nourish Support Hub (£3000). For every £1 pledged by Crowdfund Fife projects received an additional £5. The average crowd pledge was £39 with 86 supporters.

The service has seen an increase in working days lost and a particular increase in long-term absences. The service is working closely with HR to support employees returning to work as swiftly as possible.

The Continuing Professional Development of employees is supported through joint working with Dundee, Angus, and Perth and Kinross Councils. Workforce investment has been supported through WYI and service development. For example, in North East Fife a modern apprentice for youth work is in their first year of a 2- year contract. The area also supports community education at Dundee University and has supported a student on placement Jan- March 2023 and has 2 employees working towards their Community Education degree. Cowdenbeath has also supported an employee through the work-based route to secure a Community Education degree and has been

fortunate to retain this employee in the local team, supporting the community wealth-building agenda by training and retaining knowledge and skills within the local area.

Many teams have gone through changes and recruitment of staff. This has been at all levels and with successful internal moves creating recruitment opportunities but also leading to some issues managing the move of employees between teams. Recruitment of employees to support priority programmes has been undertaken including recruitment of employees in North East Fife focussing on poverty and inequality, mental health and building stronger community organisations, a development worker supporting volunteer development for local community fridges and focused on the concessionary travel scheme funded from the anti-poverty budget to alleviate transport access in North East Fife and a food development worker and a new team member to the social prescribing role in the Cupar ward supporting patients at the surgeries with low-level mental health issues and connecting them with local community activities. Dunfermline have recruited 2 Development Workers. Cowdenbeath recruited a new Anti-Poverty Manager in May 2022 and a new Community Manager in January 2023. In South & West Fife Community Recovery Funds were allocated to employ a Financial Development & Education Worker; a Community Education Worker (Cost of Living) and 2 x FTE Welfare Support Assistants. These posts were to assist with community recovery and cost of living.

Emergency Resilience participated in internal and external training and exercises throughout the year to raise awareness of their role and gain experience in responding to incidents. These exercises also involved other partners and services across the council.

The table below provides information on **Communities & Neighbourhoods** workforce data by Budgeted (FTE) for the current year and last 4 years.

Budgeted (FTE) April 2019	Budgeted (FTE) April 2020			April 2022	Difference in FTE 2022-23
315	330	459.54	443.23	431.96	-11.27

## **SERVICE OPERATIONS**

PI Short Name	2019/20	2020/21	2021/22	2022/23	Q1	Q2
					2023/24	2023/24
Allotments Waiting List – Fifewide	1179	1629	1782	1960	2115	2255
Number of recorded users Community	598334	31779	514118	664817		
Hall and Centres - FIFE WIDE	406	105	2.40	226	107	112
No of Clubs/Groups using programmes	406	185	340	226	107	113
for self-programmed activities	C 704	2.062	70.005	220.665	C1 2C0	F7.002
No. of young people participating in CUS courses and classes	6,794	3,862	70,985	339,665	61,368	57,683
	1.020	1.450	26 281	207 207	41 521	F2 FC7
Number of adults participating in CUS courses and classes	1,930	1,450	26,281	207,397	41,531	52,567
CUS Number of attendances for all pools	76,136	3,375	49,498	31,907	10,887	11,182
· ·			· ·		· ·	·
CUS Number of attendances for indoor	470,238	23,323	359,237	376,120	88,184	74,907
sport and leisure facilities excluding pools in a combined complex.						
CUS Number of attendances at outdoor	250,630	83,188	335,538	404,653	47,414	76,299
sport and leisure facilities	230,030	03,100	333,336	404,655	47,414	76,299
Total adults participating in adult	N/A	N/A	N/A	N/A	944	800
learning	IN/A	IN/A	N/A	N/A	344	800
Total Number of young people aged 10-	N/A	N/A	N/A	N/A	1,962	1,870
18 participating in Fife Youth work	14/74	14/74	IV/A	IV/A	1,502	1,070
services						
Total Number of attendances by 10-18	N/A	N/A	N/A	N/A	16454	14377
year olds in all youth work programmes		,	,			
Total number of community groups	N/A	N/A	N/A	N/A	14	10
receiving regular support (> 4 hours)	,	,	,	,		
Total number of community groups	N/A	N/A	N/A	N/A	53	43
receiving regular support (< 4 hours)						
Total number of young people aged 10-	N/A	N/A	N/A	N/A	3	4
18 volunteering in a CLD setting						
Total number of adults volunteering in a	N/A	N/A	N/A	N/A	66	73
CLD setting						
Total number of Attendances	14,045	1,843	1,900	4,062	1,047	1,213
(Community Job Clubs)						
Total number of Engagements including	633	1,249	1,582	2,264	658	872
job clubs						
Total – % Welfare Reform Support			9.80%	15.81%	44.94%	39.71%
Service – SIMD						
Total – referrals to Specialised Support	380	453	477	492	117	115
Services						

<sup>\*</sup>N/A is due to new a review with new CLD PIs being introduced

## **New CLD Metrics**

From the start of 2023/24 Community Learning and Development have used the performance indicators developed by the CLD Standards Council. This will allow future benchmarking with other areas. The data in the table shows the Fife totals and area data is also available to be used for

learning and improvement purposes. This year will provide the baseline information from which we can better demonstrate the impact that the range of community activity is making.

#### **Allotments**

A new Allotments and Community Growing Strategy was agreed upon by Cabinet that will help address the increase in demand for allotments and the rising waiting list. Cowdenbeath Area has committed additional funding to support community growing and tree planting initiatives in the area, helping provide access to communal growing spaces.

## **Area Activity and Tackling Poverty**

The performance statistics for community work summarise a large variety of projects and approaches responding to local needs and circumstances.

In North East Fife and South & West Fife, rurality presents some added challenges. North East Fife has researched Rural Poverty including hosting a Rural Poverty Conference in October 2022 and developing a Rural Poverty Action Plan 2023-2026 which will direct the work and budget for the next 3 years. The Concessionary Travel Voucher Scheme tackles transport barriers for people living in North East Fife. The concessionary bus travel vouchers are distributed to 13 NEF community groups/teams who regularly support people living in crisis. In South and West Fife close working with community groups has seen the implementation of a financial inclusion officer providing advice on banking, debt, and household financial management. Since the beginning of the outreach project with Kingdom Community Bank (KCB) in April 2023, 130 new members have signed up to the credit union (including 16 existing members who have reactivated their savings accounts). A subsidy scheme for community pantry users matches their food payment with a deposit of an equal amount into a newly opened KCB account for up to 12 weeks.

In Kirkcaldy projects helping individuals and families is also supplying valuable learning for changes across the council.

The Putting People First Test of Change (TOC) has been a collaboration between Communities and Neighbourhoods, Housing and Social Work providing more personalised support to individuals living in crisis or poverty. In addition to those supported, the team have been focusing on capturing the learning for the services and the learning has heavily influenced the No Wrong Door work. The launch of 'Safe Families' took place at the end of 2023. Funded through Community Recovery Fund, Safe Families exists to create relationships and connections, working on the principle that 'everyone deserves to belong'. By linking children, young people and families with local volunteers, Safe Families offers support, hope and belonging to people who would otherwise be facing life alone. The project will work with 30-35 families a year.

In Glenrothes, connecting people with support has also been important. Through the implementation of their Warm Spaces and approach to Cafe Inc., Glenrothes have promoted more seamless engagement in food and warmth provision with individuals and families having more and better opportunities to interact with services and opportunities offered by our team and partners. The Dunfermline Poverty Action group supported the Winter Warmer programme, the development of the Community Support Hub (to be opened in February 2024), the Multi-Faith working group and the establishing a development worker.

The impact of the cost of living continued to impact on the demand for services across all areas.

Based on a pilot project in the Kirkcaldy Area in partnership with the foodbank and the Greener Kirkcaldy Pantry - Cash 1st for Fife has been successful in securing money from the Scottish

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Government to test out initiatives that have the potential to end the need for foodbanks with dignity, choice, and support.

The NE Fife Big Hoose hub was set up in August 2022 to support the distribution of household goods from The Big Hoose in Cowdenbeath and was set up in partnership with the Castle Furniture Project. It has supported over 600 families in NE Fife with most of the items going to support smaller food providers such as community fridges/larders. To support the growth in the development of the hub a joint co-ordinator post with Glenrothes was established. The co-ordinator started on 20th March 2023 and is being funded initially for 2 years through the Community Recovery Fund.

The rising number of attendees at Community Job Clubs has meant different venues being used with Dunfermline Job Clubs using Carnegie Leisure Centre and local churches.

Cowdenbeath Job Clubs were extended to offer broader support through access to welfare support staff and visiting officers from other support agencies. This has resulted in spaces where the community can drop in and speak to someone face to face, helping return services to a community setting following COVID-19. This increased level of engagement helps connect the community with other support services and opportunities in the area and build relationships with staff teams.

The Cowdenbeath area worked to reduce fuel poverty, food insecurity and to mitigate the immediate effects of the cost-of-living crises.

Partnership working is key to delivering many of the projects within local communities. In Glenrothes, local action planning groups including the Adult Learning Planning Group, Poverty Action Group, and Youth Work Networking Group, have been well attended, becoming established over the past 9 months, and are delivering local projects.

The Dunfermline Poverty Action Group members include Fife Council, CARF, FVA, Furniture Plus, Cozy Kingdom, Dunfermline Foodbank, Link Living, CAP, and Gillespie Church. The Group supports and develops action to address poverty and crisis intervention, offers financial support and emergency food provision, encourages good access to services and amenities, reduces isolation, tackles loneliness, and improves mental health and wellbeing. The Dunfermline and South and West Fife's Youth Work Network has partners including Community Development, Police Scotland, Children and Families Social Work, Housing, Educational psychologists, Clued-up and Health and Social Care partners from the Locality Plan and is supporting an increase in young people returning to Youth Clubs and Youth Projects, alongside Youth Work in Schools.

The Cowdenbeath Poverty Action Group was re-established in March 2023 to bring together partners in coordinating local poverty interventions, with a focus on preventative work. It's made up of various council services, 3<sup>rd</sup> sector organisations and elected members, collaborating and sharing knowledge and ideas to ensure services meet the needs of the community. This network helps strengthen community connections so that there is a wide network of people who provide direct support and signposting, helping extend our reach across the area with actions designed around the consultation undertaken as part of the Local Community Plan.

In South & West Fife over 35 'Energy Champions' have been trained and are offering basic energy information to community food providers in Rosyth, Kincardine and Inverkeithing. This work is ongoing, and we hope to increase the number of 'Champions' to 100 over the lifecycle of the Local Community Plan.

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South and West Fife developed four 'Community Assistance Hubs': Parkgate Community Centre, Inverkeithing Civic Centre, Oakley Community Centre, and High Valleyfield Community Centre. Several partners and services are working collaboratively to provide a 'no wrong door' approach for individuals looking for advice and support with health, finance, benefits, welfare leisure, recreation, and community learning opportunities. The hubs have a staff presence from Monday to Friday as well as additional practical resources for people looking for support with the cost of living and to mitigate against food/fuel costs in winter.

The South & West Fife 'Next Steps' programme provides youth employability support for 17-24 year olds. A collaborative approach with the Community Development Team working in partnership with WEA Scotland and Fife College to achieve positive outcomes for young people. Many have achieved Level 5 qualifications in ICT, Communication, Personal Development, and a Nat 5 Silver SQA Award. The need for this course was identified after young people couldn't access provision which took place in either Kirkcaldy or Glenrothes. Transport was their main barrier to participation.

Cowdenbeath's efforts to strengthen community opportunities saw the development and delivery of inclusive holiday programme provision, which runs in local community centres and provides high-quality learning opportunities for families.

Cowdenbeath Area is supporting local people back into learning by offering Adult Learning tasters. Adult learning included tackling mental well-being, social isolation and loneliness delivered through Be Creative: Be Well, Cooking on a Budget and walk and talk groups. Courses designed to enhance personal development were also delivered including Step In and access to ABE.

## **Improving Places**

Improving places has seen communities develop their priorities, for example, Inverkeithing Neighbourhood Plan and North Queensferry Local Action Plan. Work is underway with communities in Blairhall and Aberdour to embark on similar exercises to produce plans.

Capital projects that have been delivered and are being supported include approval for the Templehall Community Hub. The design team are in the process of being appointed with a projected start on site in summer 2025. A full decant will take place for the Argos Youth Centre before this date. The other sites will be able to continue to accommodate services and activity until the new build is completed. At a recent HMle Progress visit the quality of the community-led approach and engagement was noted as good practice. Adam Smith Theatre reopened after an £8m investment in September 2023. Feedback has been extremely positive about the design features and in particular the strengthened link with the story of Smith. The year ended with a hugely successful pantomime! In Dunfermline, the new Abbeyview Community Centre is being built and upgrading Wi-Fi and facilities within Baldridgeburn and Touch community centres is also taking place. Across Fife a programme of Synthetic Turf replacement and Play Park renewal is being agreed upon and delivered.

There has been significant investment in the Cowdenbeath Area. The planned redevelopment of Cowdenbeath Leisure Centre will see the co-location of the library into the leisure centre, strengthening the community offering. Recognising the vital role Lochore Meadows Country Park plays for leisure, education and tourism, development plans for the park were progressed to ensure it continues to deliver a high-quality experience for both locals and visitors into the future. Significant consultation and investment have seen the design and investment into a new destination

play park, alongside other improvements, securing Lochore Meadows as a key place to visit with friends, family and to come to experience quality outdoor leisure activities and community events.

The new train link to Levenmouth is nearing opening. This major piece of infrastructure investment has also triggered significant activity in terms of public realm improvement proposals in Leven town centre and neighbourhood centres such as Bishops Court Kennoway. Along with upgrade work on the promenade in Leven, it will also support the large-scale redevelopment work at Silverburn Park.

The rail link is helping revive local confidence in promoting the Levenmouth area as a place for tourism, as a result, we have seen a resurgence in the activity driven by the local tourism association - this activity has been supported through an area-committee-funded Project Manager, who has proved to be a valuable community managed resource.

Other key place-based activity includes the improvements to green space assets throughout the area, including play spaces, sports facilities, and parks, one of the notable initiatives being preparatory work being undertaken by a partnership of services and community representatives towards the celebration of the centenary of Letham Glen in 2025.

The rail investment has also helped to produce opportunities for training, alongside the development of tailored long-term maintenance solutions for the River Leven programme. Nature restoration has been promoted at Lyneburn.

High-quality partnership work led by the Police has helped to significantly reduce the incidences of ASB in the area, to a level that caused it to be recognised as an exemplary approach by other police authorities across the UK.

#### **Active Communities**

The Active Communities Team have been navigating change through 2023-24 with the introduction of Outdoor Education to the team in addition to the recruitment of a new team manager.

This change has presented an opportunity to focus on improving management information systems and processes to capture all physical activity and sports activities.

The team have continued to collaboratively deliver participation activity and programmes, helping to remove barriers for those furthest away from physical activity ensuring they can reap the rewards of its health and wellbeing benefits.

The Primary School Football Programme alone has reached over 10,000 attendances with 35% being girls across 121 schools in Fife, with 10% of those schools in the most deprived areas. The programme has seen its highest transition from school to club since 2019.

The Walking Programme (Bums Off Seats) has reached 7,437 participants with 615 walks across Fife, most of whom are aged 65+ and those with Long Term Health Conditions (LTHC). The success and profile of the programme was recognised nationally by the charity, Paths for All, with one of our volunteers receiving the Health Walk Volunteer of the Year Award 2023. This success is positioning Fife well with the ambition to be a Daily Mile Kingdom in 2024.

Outdoor Education Fife has welcomed over 13,000 participants in 2023-24, with the majority being primary school-aged children, benefiting from the physical, social and environmental elements of outdoor learning. The centre is also a well-established Community Sports Hub, which is unique to Scotland in that it is a hub operating from an Outdoor Centre at the edge of a Loch.

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## **Emergency Resilience and Events**

The Emergency Resilience Team responded to 30 incidents. The majority of these were minor incidents but four required the setting up of a Council incident management team. Three of these related to fires in the Levenmouth area impacting local residents and businesses and one was the avian influenza outbreak. Lessons identified from incidents have been captured and improvements made to existing resilience plans and arrangements.

A Fife Community Resilience Forum has been established and work continues to develop and increase membership of this Forum as well as community resilience groups across Fife.

2022/23 saw a return to events being held across Fife following the relaxation of COVID restrictions with a total of 376 events held. 145 of these were community events such as galas, 78 small sporting events and 62 parades. 2022 saw the successful return of The Open to St Andrews attracting 50,000 visitors daily to St Andrews over five days. With Dunfermline gaining city status, the Team co-ordinated the Royal visit to the city ensuring that it was not only successful but, by working closely with partners, safe for VIP guests and the public who wished to celebrate the Royal visit.

To support the increase in events, an additional Events Officer was appointed temporarily as well as a dedicated Project Manager acting as a Council point of contact for The Open planning arrangements.

The Council's events management process continues to be developed to support event organisers throughout the event planning process.



**Highlights** 2022-23

1.5 million attendances in total

Community Use venues supported

over 11,500 partnership lets which equals £560,000 investment in local communities

Putting the Community in the Centre

**Fifestyle** 

concession scheme supported learners with a £25,000 investment by Community Use in our learning & leisure opportunities



380,000

attendances at

our indoor sport

and physical

activities

32,000 attendances in our swimming

475,000 pools attendances at our **outdoor** sport, and physical

E-learning courses

completed by the Community Use team

Over 1.000

Over 26,000 visits to our classes. courses and facilities section of the website





Supported the operation of 14 Warm Spaces and delivered 15 Cafe Inc locations from within our venues

8,000 followers on social media platforms

Over

activities

Supported weekly bookings on behalf of **Grounds Maintenance** for 70 sports clubs, 150 teams, across 57 pitches for a variety of sports and activities



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